

**Partners**

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**Hucclecote Surgery**

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**PRIVATE & CONFIDENTIAL**

<Patient Name>  
 <Patient Address>

<Today's date>

Dear <Patient>

**Your annual flu vaccination is now due**

You have been sent this letter because you are eligible for a **free** flu vaccination. Your GP recommends that you have this as it is the best protection against an unpredictable virus, which can cause serious illness or even death.

Due to the current covid pandemic, this year's flu clinics will be very different to previous years. We will be holding the clinics in a marquee situated to the rear of the surgery (by the library carpark) and flu vaccinations will be given by **APPOINTMENT ONLY**.

Please call reception on 01452 617295 to book an appointment in one of the following clinics:

Date	Time	Age Group
Saturday 26 <sup>th</sup> September	8:30am – 5:30pm	Over 65 only
Saturday 10 <sup>th</sup> October	8:30am – 1:30pm	Over 65 only
	1.30pm – 2.30pm	Under 65 only
	2.30pm – 4.30pm	Over 65 only
Thursday 22 <sup>nd</sup> October	2:00pm – 4:00pm	Over 65 only
Thursday 5 <sup>th</sup> November	2:00pm – 3:00pm	Over 65 only
	3:00pm – 4:00pm	Under 65 only
Saturday 7 <sup>th</sup> November	8:30am – 9:30am	Under 65 only
	9:30am – 4:30pm	Over 65 only

*\*\*Please note, we have to stagger clinics again this year due to delivery dates of particular vaccines\*\**

**Please read the following instructions carefully before attending your appointment:**

- Arrive for your appointment ON TIME, do not come early or late. We have allocated a strict amount of patients at any one time to ensure that queueing is kept to a minimum and so that social distancing can be adhered too. If you are late for any reason, you will be asked to contact reception on a normal working day and to re-book your appointment.
- Attend your appointment on your own unless you need help with mobility.
- Walk to the practice if you are able to as car parking spaces will be very limited. NB: there will be **no** patient parking in the library or community centre car-parks on these dates.
- Wear a face covering to your appointment.

- Due to infection control, there will be no chairs available to sit while waiting and you will not be able to sit whilst having your vaccination. If you think you will struggle with this, please let a member of staff know on arrival.
- Wear clothing that is easy to expose your upper arm to minimise time.
- DO NOT attend your appointment if you or any immediate contact has symptoms of cough / cold / fever / loss of smell/taste or if you are generally feeling unwell.

NB: The flu clinics will only be for flu vaccines this year - we will not have the capacity for any other medical queries/problems during these clinics. We are holding the clinics outside to enable us to meet social distancing requirements and to stop cross-contamination in the main surgery.

If you need to re-schedule your appointment, please remember to contact reception to re-arrange. We are expecting to have a higher demand in the uptake of the flu this year. Our stock was ordered (pre-Covid) in September 2019 based on previous years' uptake.

We understand that this is a challenging time for everyone and appreciate your cooperation and support. Please rest assured that all measures have been put in place to ensure patient and staff safety alike.

We look forward to seeing you soon.

Yours sincerely,



**Emma Jones**  
**Practice Manager**

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help communicating with us, for example because you use British Sign Language, please let the surgery know by calling Reception on 01452 617295 or email us at [hucclecotesurgery@nhs.net](mailto:hucclecotesurgery@nhs.net).

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If you DO NOT wish to have your flu vaccination, please let the surgery know either by calling us on 01452 617295, submitting a request via our website <https://www.hucclecotesurgery.co.uk/> or by signing and returning the form below.

**I DO NOT WISH TO HAVE THE FLU VACCINATION 2020/2021**

Signature:.....

Date:.....

<Patient name>, <Date of birth>