

# Hucclecote Surgery

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Dr Paul Hodges & Partners

July - Sept 2016

*The surgery is open Monday – Friday 8.00am to 6.00pm for pre-booked appointments only.  
Please remember that we are not a walk in centre.*

## CQC Inspection – 17<sup>th</sup> May 2016

We would like to thank all our patients, the PPG and staff for their support during our CQC Inspection. The full report is available via our website: [www.hucclecotesurgery.co.uk](http://www.hucclecotesurgery.co.uk)

The CQC has awarded Hucclecote Surgery a rating of GOOD.

## Change of Personal Details

Please remember to update the surgery with any changes to your personal circumstances for example, contact numbers, address, change of name etc.

## FLU CLINICS:

It seems that we have not enjoyed summer yet, and here I am talking about flu clinics (apologies!).

Flu clinics will be held on the following dates:

- 9.00am-5.30pm on Wednesday 12 October 2016 (The Gloucestershire CCG Health Information Bus will also be on site on this date, unfortunately this will mean that the disabled car parking will not be available).
- 8.30am – 12.30pm on Wednesday 9 November 2016
- Children only: 8.30am – 12.30pm on Wednesday 26 October 2016

The criteria to receive a free seasonal influenza vaccination are:

- Children: Patients aged 2, 3 or 4 on 31/08/2016 (date of birth range: 01/09/2011 – 31/08/2014).
- Patients aged 65 & over on 31/03/2017 (date of birth range on/after 31/03/1952).
- Patients aged 6 months to 64 on 31/03/2017 if at risk:
  - ❖ Pregnant women;
  - ❖ Chronic respiratory diseases, such as asthma, COPD or bronchitis;
  - ❖ Chronic heart disease;
  - ❖ Chronic liver disease;
  - ❖ Chronic kidney disease;
  - ❖ Chronic neurological conditions, such as Parkinson's or Motor Neurone disease;
  - ❖ Diabetes
  - ❖ Problems with your spleen;
  - ❖ Weakened immune system.

NB: The surgery does not set the criteria; it is set by NHS England.

**Booking for appointments will open up at the end of August.**

*The Partners of  
Hucclecote Surgery  
sincerely apologise for the  
delay in waiting times for  
routine appointments. We  
are looking at ways to  
improve this and your co-  
operation and patience is  
appreciated.*

**Wef August 2016 we are  
recruiting two Registrars  
instead of one – we are  
hoping that waiting times  
will improve.**

### **PLEASE**

**remember to cancel appointments if you  
no longer require them – someone else  
could use it instead!**

April – June 2016

**327 patients did not attend for their  
appointments – this equates to  
4,537 minutes!**

**This time could help reduce waiting  
times!**

**HELP US TO HELP YOU!**

*Sadly at the end of July we are saying good-bye to Ali (one of the morning receptionists). Ali has worked at the surgery for 4 years and she will be greatly missed – we wish Ali all the very best for her future.*

*Kate will replace Ali in the morning and will work alongside Shirley.*

*We are also recruiting for a Level 2 Administration Apprentice – if interested in applying please email Emma on [hucclecotesurgery@nhs.net](mailto:hucclecotesurgery@nhs.net) (please note the closing date is Friday 22 July 2016)*

## Patient Participation Group (PPG) News

New officials have recently been appointed:

- Allan Murgatroyd – Chair
- Margaret Purdy – Vice Chair
- Janet Wilce – Secretary & Treasurer

The three officials can be contacted via email: [hucclecoteppg@outlook.com](mailto:hucclecoteppg@outlook.com)

The group meets bi-monthly at the surgery and welcomes new members.

*At present we have 20 members who have an active voice and act as a route for patients to advise and inform the Practice on what matters most to patients and to help identify solutions to problems.*



## Community Defibrillator

The PPG have been busy raising funds to purchase a community defib – this is great news for Hucclecote as it will mean that the defib can be accessed by anyone in an emergency – at any time, day or night.

So, in the event of a heart attack, you too can save a life using the defib. The machines are so clever that they can sense what is required and you have voice guidance throughout so that you really can't get it wrong!

The defib has a special heated security cabinet which protects the machine's electronics and the locks open by entering a unique code given to you by the ambulance service when you call 999.

Positioning of the unit is still to be decided but it is likely to be between S.C & B.S Cocks (funeral directors – no pun intended!) & the Co-Op on the main Hucclecote Road or on Lloyds (chemist) wall.

**We would like to say a massive thank you to all donations received and to our supporters.**

## BASIC LIFE SUPPORT TRAINING

South West Ambulance Service Trust has kindly agreed to hold a free 'Basic Life Support' evening on Thursday 22 September 2016 at the Hucclecote Community Centre.

The evening will run from 6.30pm with a prompt 7.00pm start – places are limited to book please email [hucclecoteppg@outlook.com](mailto:hucclecoteppg@outlook.com)

