

# HUCCLECOTE SURGERY NEWS

SPRING / SUMMER 2022

## STAFF UPDATE

**Dr Paul Hodges** – as many of you already know, Dr Hodges has recently been on long term sickness leave. Dr Hodges has decided that the time has now come to take retirement and will be leaving the surgery at the end of June 2022. Dr Hodges will be greatly missed; he has been a respected GP at Hucclecote Surgery for 29 years. Dr Zafar will be taking over Paul's patient list.

**Dr Laura Halden** – Dr Halden has decided to leave the practice after 9 years of service to concentrate on other roles. Her last day was 30 April 2022. Dr Mathias will be taking over her patient list.

**Dr Fauzia Zafar** – Dr Zafar joined the practice in January 2022 as an experienced salaried GP, with effect from 1 May 2022 she is joining the other 4 partners as GP Partner.

**Dr Zoe Mathias** – Dr Mathias has joined the surgery as a salaried GP, she is an experienced GP. With effect from 1 August, she will become a GP Partner.

**Sarah – Phlebotomist**, we now have a new Phlebotomist for blood tests and some injections.

**Jess – GP Assistant:** Jess has been a member of the reception team since September 2018 and joined with a wealth of primary care experience. Jess has now completed the GP Assistant Programme and she will be working alongside our clinical team to support the needs of our patients. (GP Assistants work alongside GPs within the surgery undertaking any task that enables them to undertake their role more efficiently and effectively. In practice they undertake both clinical and administration tasks.)

**NEW PRESCRIPTION ORDERING EMAIL ADDRESS**

[glicb.hucclecote.prescriptions@nhs.net](mailto:glicb.hucclecote.prescriptions@nhs.net)

☎ 01452 617295

✉ [hucclecotesurgery@nhs.net](mailto:hucclecotesurgery@nhs.net)

💻 [www.hucclecotesurgery.co.uk](http://www.hucclecotesurgery.co.uk)



<https://www.facebook.com/Hucclecotesurgery>

## INTRODUCING NEW ALLIED HEALTH CARE PROFESSIONALS

You have probably seen in the media that there is a national retention and recruitment problem of GPs. This is why we are introducing other allied healthcare professionals for example Frailty Nurses, Clinical Pharmacists, Social Prescribers, End of Life Care Co-Ordinator's etc. These roles will help support the workload of GPs.

### Introducing our additional role staff:

**Katie - Clinical Pharmacist:** Assists the GPs with their prescribing, patients with medication queries and medication reviews. Also, she updates patient records when a patient is discharged from hospital to ensure records are correct and lots of other associated tasks. Katie has further experience in dealing with blood pressure therefore manages lots of patients who need treatment and advice for this.

**Emma/Jenny/Caroline – Social Prescribing Link Workers:** Works alongside health professionals and community partners to help people manage and take responsibility for their health and wellbeing through low level emotional and practical support, signposting and health coaching.

**Frailty Team:** As a part of the Living Well Team, the Frailty Nurses support their patients in order to maximise their independence and to live well

within their community. They are a non-urgent service aiming to provide outstanding person centred support for people living with frailty and their families in North and South Gloucester and to create an open, proactive and supportive team ethos.





## FLU & COVID-19 VACCINES AUTUMN 2022



This year we will be administering both vaccines at the surgery.

Criteria for flu:

- All children aged 2 or 3 years on 31 August 2022
- All primary school aged children (reception to Year 6) – organized via School Nurse Team
- Those aged 6 months to under 65 years in clinical risk groups
- Pregnant women
- Those aged 65 years and over
- Those in long-stay residential care homes
- Carers (must be registered on our clinical system)
- Close contact of immunocompromised individuals
- 50-64 year old's with effect from 15 October 2022 (patient's who are not in the clinical risk groups)

At the moment, we have been told to vaccinate those patients above during the Autumn Covid-19 vaccine programme. We are planning on vaccinating patients with both the flu and Covid-19 vaccines at the same appointment. Our appointment system is now live so please do not delay and book today (available to book online also). We will be contacting patients (closer to the time) for anyone who has not booked.

**ONLINE USERS – please book via the booking system**

<https://systmonline.tpp-uk.com/2/Login?Date=20220729121744>

### **Planned 2022 flu/Covid-19 vaccination clinic dates for Adults:**

- **OVER 65s ONLY - Saturday 24 September 8.30am – 5.00pm**
- **OVER 65s ONLY – Tuesday 27 September 9.00am – 1.00pm**
- **UNDER 65s in the @RISK groups ONLY – Saturday 1 October 8.30am – 5.00pm**
- **UNDER 65s in the @RISK groups ONLY – Tuesday 4 October 7.30am – 1.00pm**
- **OVER 65s ONLY – Saturday 15 October 8.30am – 5.00pm**
- **UNDER 65s in the @RISK groups ONLY – Saturday 22 October 8.30am – 5.00pm**
- **50-64 year old's – Saturday 5 November 8.30am – 5.00pm**

*We will also be holding a clinic in early November for anyone who may have missed the above dates.*

**A separate Children's clinic will be held for all of our 2-3 year old's.  
We cannot publish dates until nearer the time as we have no delivery  
information.**

**These clinics are likely to be held on a week-day.**



**Care navigation** involves members of our reception team (Patient Advisor's) being trained to support patients by signposting them to the most appropriate allied healthcare profession or service (for example Pharmacists, frailty nurses, Social Prescribers, Care Co-ordinator's, GP Assistants etc) in a timely manner.

In the current times of GP shortages, Allied health professionals are incredibly important to be able to help our GPs to manage their workload, but of course making sure they have adequate support and supervision is incredibly important which is something that Hucclecote Surgery has taken very seriously for a number of years and will continue to do so.

Patient Advisor's do need to ask questions and have all signed our confidentiality policy and abide to the NHS Code of Conduct. Please communicate with our Patient Advisor's as it helps us to help you.

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**nus**

**green impact**



This practice is delighted to be signed up to the Green Impact for Health Toolkit and is actively taking steps to reduce our carbon footprint. The climate emergency is also a health emergency, and health care in the UK contributes 5.4% of the UK's carbon emissions. We need to enhance the health of our current population without compromising the health of future generations, and this means operating within the sustainable boundaries of the planet. Fortunately, most of the solutions for the planet also make our health better - for example eating a mainly plant-based diet, engaging in active travel and exercise in nature, avoiding smoking, reducing pollution etc all enhance our health and reduce our need for medications, with further benefits to the NHS, your health, and the carbon footprint of healthcare.

<https://greenimpact.nus.org.uk/green-impact-for-health/>

**ZERO  
TOLERANCE**

## **ZERO TOLERANCE FOR ALL PHYSICAL & VERBAL ABUSE**

**ZERO  
TOLERANCE**

**We understand that our waiting times can be frustrating, and patients do not understand why Patient Advisor's need to ask questions but over the last 12 months, abuse of our teams has increased. Any patient abusing our staff will be removed from our patient list.**

**PLEASE REMEMBER TO UPDATE YOUR CONTACT DETAILS WITH RECEPTION OR VIA OUR RECEPTION ROOM ON OUR WEBSITE.**

**DO WE HAVE CONSENT TO SEND SMS? THIS IS THE MOST EFFICIENT WAY FOR US TO COMMUNICATE QUICKLY WITH PATIENTS.**

**WE USE OUR FACEBOOK PAGE FOR LOTS OF INFORMATION AND UPDATES. PLEASE TAKE A LOOK.**